



THIAGARAJAR SCHOOL OF MANAGEMENT
THIRUPPARANKUNDRAM, MADURAI -625015
INTERNAL QUALITY ASSURANCE CELL (IQAC)
OBSERVATION OF THE INTERNAL AUDIT TEAM
2017-2018

Academic Audit Report

16.02.2018

The academic audit members were given the various academic aspects (Academic calendar, Course Plan, Mentor Records, Result Analysis, Attendance, Question Papers, CA Marks, End Exam results, Evaluation techniques, Counselling Records. of the academic year 2017-2018. The internal team members of TSM reviewed, and analysed how the quality is sustained as per NAAC guidelines for year 2017-2018 by the Institution. They also interacted with the faculties and staff, reviewed all the inputs and made the following observations:

1. Internal Quality Audit is done to monitor academic delivery in 3 months **is good.**
2. Transparency in evaluation is introduced **is satisfactory.**
3. PEC -Programmes Executive Committee is functioning **is very good.**
4. The admission cell has increased the cut-off for the entrance examination and has attained 100% admissions **is very good.**
5. Feedback has been collected from various stakeholders accordingly necessary corrective and preventive measures are taken **is good.**
6. ARC - Academic Regulations Review Committee functioning **is good.**
7. IQAC Cell has structured the composition of members is good.
8. Preparatory Courses have been offered as credit course to orient the students for this programme **is satisfactory.**
9. A few new elective courses such as Big Data, Talent Management, Positive Psychological Capital, Business at Bottom of the Pyramid are provided to students **may be enhanced.**
10. Library resources can be upgraded to make use of the library to the optimum level.
11. Network bandwidth is increased from 64 mbps to 100 mbps (BSNL) **is good.**
12. Inadequate research output in terms of funding from external agencies **may be improved.**
13. International exchange of students and faculty may be strengthened.
14. Consultancy and research services from reputed institutes of management **may be increased.**

15. Short-term Postgraduate certification program for executives **may be launched in future.**
16. Entrepreneurship development cell **may be established in near future.**
17. Incubation centre **may be established.**

Signature of the member of the Audit Team

Dr.V.Senthil

Associate Professor

V. Senthil
16/2/18

Prof.J.Rameshkumar

Assistant Professor

J. Rameshkumar
16/2/18

IQAC- Co-ordinator

[Signature]
16/2/18
IQAC- Chairperson-Principal

Principal
Thiagarajar School of Management
Madurai-625 005



THIAGARAJAR SCHOOL OF MANAGEMENT
THIRUPPARANKUNDRAM, MADURAI -625015
INTERNAL QUALITY ASSURANCE CELL(IQAC)
OBSERVATION OF THE INTERNAL AUDIT TEAM
2018-2019

Academic Audit Report

22.03.2019

The academic audit members were given the various academic aspects (Academic calendar, Course Plan, Mentor Records, Result Analysis, Attendance, Question Papers, CA Marks, End Exam results, Evaluation techniques, Counselling Records. of the academic year 2017-2018. The internal team members of TSM reviewed, and analysed how the quality is sustained as per NAAC guidelines for year 2018- 2019 by the Institution. They also interacted with the faculties and staff, reviewed all the inputs and made the following observations:

1. Case study methods and other innovative pedagogy in teaching and learning are used to enhance teaching-learning **is very good.**
2. The procedures followed in continuous evaluation of Student Performance and Outcomes **are very good.**
3. Admission Cell streamlined and systematized like-IIMs is functioning well.
4. Infrastructure facilities are augmented to support the learning experience of the learners **is good.**
5. There is increase in the publications of research papers by the faculty in impact factor journals (Scopus Indexed) **is appreciable.**
6. Technology plays an integral part of the system-ERP and Moodle implemented in all courses **are very effective in teaching-learning Process.**
7. CCTV Camera installed in prominent places like main gate, hostels dining, and examination hall **is satisfactory.**
8. Periodic publications of Management Journal and Newsletter, TSM Business Review (TBR) and students' Magazine are published in digital and Print form, are remarkable.
9. Complaints Committee formulated and the procedures to be followed to address the complaints **is done satisfactorily.**
10. Number of Publications in 2017-2018 was 06 and it has been increased to 22 in the academic year 2018-2019 **is remarkable.**

11. The academic records are maintained well by the faculty and meetings are held like Board of Studies, Academic Council, Programme Executive Committee Faculty Council and ISO audit are done periodically and systematically, **are enhancing quality.**
12. Industrial Visits are arranged inside and outside Tamilnadu, in order to broaden and enhance the exposure of the **students are very satisfactory.**
13. A short-term Post graduate certification Program for executives and entrepreneurs **may be considered in future.**
14. Entrepreneurship Development Cell and Incubation Centre **may be formulated to function in due course.**
15. MoU's with other National and International Universities, Industries and other organizations **may be signed to establish collaborations.**

Signature of the member of the Audit Team

Dr.V.Senthil
Associate Professor

v. Senthil
22/3/19

Prof.J.Rameshkumar
Assistant Professor

J. Rameshkumar
23/03/19

S.P. Senthil
22/03/2019.
IQAC- Co-ordinator

[Signature]
22/3/19
IQAC- Chairperson-Principal

Principal
Thiagarajar School of Management
Madurai-625 005



THIAGARAJAR SCHOOL OF MANAGEMENT
THIRUPPARANKUNDRAM, MADURAI -625015
INTERNAL QUALITY ASSURANCE CELL (IQAC)
OBSERVATION OF THE INTERNAL AUDIT TEAM
2019-2020

Academic Audit Report

19.02.2020

The academic audit members were given the various academic aspects (Academic calendar, Course Plan, Mentor Records, Result Analysis, Attendance, Question Papers, CA Marks, End Exam results, Evaluation techniques, Counselling Records. of the academic year 2017-2018. The internal team members of TSM reviewed, and analysed how the quality is sustained as per NAAC guidelines for year 2019-2020 by the Institution. They also interacted with the faculties and staff, reviewed all the inputs and made the following observations:

1. Financial incentives provided to the faculty to encourage and to motivate to do quality publications **are very good initiatives of promoting research culture.**
2. Research output of the faculty has increased in Scopus and ABDC Journals shows **the enhancement of research is good.**
3. Well-structured feedback system received from the stakeholders' (Parents, Alumni, Recruiters and Students) **imply the reforms done in all aspects are very effective.**
4. Drastic changes brought in methodology of Teaching through online due to Covid-19 crisis are more conducive and favourable to the situation **are appreciable.**
5. Innovative methods adopted to improve NIRF ranking **are good.**
6. Infrastructure facilities especially classrooms are equipped with enhanced ICT integration for better learning experience during Covid-19 **are very good.**
7. During Covid-19 online teaching and online assessment and evaluation (continuous evaluation) software such as MOODLE, METTL and Turnitin are used to ensure quality **are very good.**
8. Library has been enhanced with more online journals and remote online access for the faculty and students **is very good.**
9. **It is recommended** that Research Projects may be given importance and faculty may apply to funding agencies.
10. **It is suggested** that Faculty may organise National and international level webinars, Seminars and Conferences.
11. The CTC of the students in placement **has to be enhanced.**

12. **It is recommended** to enhance the research publications in Scopus, UGC-CARE, ABDC in order to get more scores in NIRF ranking.

13. **More MDP programmes may be planned** in near future through on line or off line.

Signature of the member of the Audit Team

Dr.V.Senthil
Associate Professor

V. Senthil
17/2/20

Prof.J.Rameshkumar
Assistant Professor

J. Rameshkumar
15/02/20

IQAC- Co-ordinator

Dr. Senthil
19/02/2020

IQAC- Chairperson-Principal

[Signature]
19/2/20
Principal
Thiagarajar School of Management
Madurai-625 005



THIAGARAJAR SCHOOL OF MANAGEMENT
THIRUPPARANKUNDRAM, MADURAI -625015
INTERNAL QUALITY ASSURANCE CELL (IQAC)
OBSERVATION OF THE INTERNAL AUDIT TEAM
2020-2021

Academic Audit Report

16.03.2021

The academic audit members were given the various academic aspects (Academic calendar, Course Plan, Mentor Records, Result Analysis, Attendance, Question Papers, CA Marks, End Exam results, Evaluation techniques, Counselling Records. of the academic year 2017-2018. The internal team members of TSM reviewed, and analysed how the quality is sustained as per NAAC guidelines for year 2020-2021 by the Institution. They also interacted with the faculties and staff, reviewed all the inputs and made the following observations:

1. The curriculum which is designed as per the Outcome Based Education as per NAAC **is very good.**
2. The courses added in the Curriculum ensures employability and the skills expected in the vision and mission statement **is very good.**
3. Curricular revision and adding of revised options of elective subjects **is very good.**
4. Getting feedback from stakeholders and Students Satisfaction Survey **are very good.**
5. Student-centred teaching, experiential learning, participatory learning, problem solving methods are **very effective and good.**
6. The best practices like case-study analysis, SIP, and Rural Development Immersion Program **are good.**
7. Approval from Alagappa University to start the Ph.D. programme in the established Research Centre of TSM **is commendable**
8. Research publications (19) of the faculty in reputed Scopus Indexed and ABDC journals has enhanced the research culture among the faculty and students **is appreciable.**
9. Management supporting research by positive reinforcement of cash incentive of Rs.14,80,000/- for the faculty **is praiseworthy.**
10. 242 Students and Faculty have completed Online courses during the Pandemic period **is very good.**

11. **It is suggested** to plan for International Accreditation and Twinning Programme.
12. **It is recommended** to plan for more Management Development Programmes (MDP) as a training Institution and to have more MoUs with SPIC, Hi-tech Arai and with other companies like HCL, TVS etc.,
13. **It is suggested** to develop and establish a Centre of Excellence and Innovation (COEI) to nurture MSMEs and Entrepreneurship.

Signature of the member of the Audit Team

Dr.V.Senthil
Associate Professor

v. senthil
16/3/21

Prof.J.Rameshkumar
Assistant Professor

J. Rameshkumar
16/03/21

S. Aravind
16/03/2021

IQAC- Co-ordinator

[Signature]
16/3/21

IQAC- Chairperson-Principal

Principal
Thiagarajar School of Management
Madurai-625 005



**Internal Quality Assurance Cell (IQAC)
Minutes of IQAC Meeting held on 14.06.2021(Online)**

Venue: MDP Room

Time: 03.00 PM

Agenda

1. Academic Calendar Preparation for MBA, Board of Studies, and Academic Council meeting.
2. Elective courses to be offered in the Marketing area, Finance area, Operations area, HR area, Systems and Analytics, MBA curriculum for 2021-2023 batch.
3. Courses to be added / removed
4. Placement plans for the year 2021-2022.
5. Admissions status of 2021.
6. MDP plans with a projected income from MDPs and to improve the revenues through the offering of the course PGDSBA.
7. Alumni activities plan for the forthcoming academic year.
8. Research Centre establishment and roadmap
9. Examination Reforms related to Course Objectives, Programme Outcomes and Outcome-based Education.
10. Enhance collaboration and consultancy services

Discussion and resolutions

The Chairperson and the Principal Dr. M.Selvalakshmi welcomed the gathering. The IQAC co-ordinator read out the agenda for the forthcoming year 2021-2022. The Assistant Co-ordinator Prof. Rameshkumar initiated the vital points of the Annual agenda one after the other to discuss and take up the resolutions based on them. The members of IQAC, faculty and staff discussed about the various aspects of the annual action plan for the academic year.

1. The Dean MBA Dr. M.Balaji discussed the preparation of the Academic Calendar for the year 2021-2022 for the First year and second year students. Besides all members discussed conducting the Board of studies and Academic council Meeting on 23.06.2021

2. Elective Courses for the specific areas of subjects were presented by the area chairs, Prof. Goswami presented 12 elective courses for the Marketing area, Prof. Arunkumar presented 16 elective courses for the Finance area, Prof. Bharat Singh Patel presented 9 elective courses and 2 new courses for Operations area, Dr. P. Sivapragasam presented 9 courses for HR area, Dr. Senthil.V presented 11 courses for Systems and Analytics, and the faculty discussed MBA curriculum for 2021-2023 batch, number of New Courses to be added and No of Courses to be removed etc.,
3. Finally, all the faculty members along with IQAC members discussed and came to a conclusion that 9 new courses may be introduced for the academic year 2021-2022 like Financial Markets & Institutions, Strategic Financial Decision Making. Asset Management Through Python, Computational Finance, Environment and Sustainability Development, Strategic Sourcing, Applied People Analytics, 3D Printing and Design and Econometrics.
4. The faculty along with IQAC members removed the courses like Strategic Financial Management, International Finance, Corporate Taxation, Manufacturing and Materials Management and Total Quality Management, due to the repetition of the content in other courses and based on the stakeholder's inputs.
5. Dr. V.Senthil discussed how to enrich the IT infrastructure and to make students to enrol in Swayam and NPTEL courses.
6. The placement officer Prof. Vignesh K discussed with all members how to increase the salary package of the students through another 22 forthcoming companies through well-planned campus recruitment.
7. Dr. P.Mutharasi had a vivid discussion with all the members regarding the examination system and all decided to increase the number of MCQs in the question pattern.
8. The principal Dr. M.Selvalakshmi discussed in detail with all the members about the accreditation/statutory bodies' compliance and about NAAC and NBA for the forthcoming year.
9. The faculty, IQAC members and the chairperson Dr.N.Manjula discussed the admissions status of 2021 and the admission plan for the forthcoming year.
10. The IQAC members along with the faculty members discussed about the MDP plans for the academic year 2021 and how to generate income through projects and revenues by offering the course PGDSBA.

11. The IQAC members and the faculty discussed and planned the alumni activities for the forthcoming year and Prof. Balaji emphasised organising more online guest lectures/interactions with alumni.
12. It was discussed along with the IQAC members about the forthcoming special issues of various journals and finally Dr. Mathiyazhagan K presented the research centre's roadmap.
13. The IQAC members along with other faculty discussed how to bring the reforms in the examination system as per the guidelines of Outcome Based Education. Prof. Mutharasi and Prof Goutham Sutar initiated the discussion. It was decided to have a session on “Blooms Taxonomy” by the Director Prof. Murali Sambasivan and Question Paper Pattern for the year 2021- 2022 by Dr. P.Mutharasi on 13.09.2021.
14. A discussion was held with IQAC members and other faculty members to enhance collaboration and consultancy services to serve as resource persons in the SPIC Career Women Program on 15.09.2021 and Loyal Textile Mills Ltd

The Assistant Co-ordinator Dr. J.Rameshkumar read out the resolutions of the meeting and the meeting ended with the vote of thanks delivered by Prof.Denisia SP, the IQAC Co-ordinator

Action Taken

1. The IQAC members, faculty and staff were informed to initiate more action-oriented activities as per the action plan for the year 2021 -2022 IQAC to ensure quality in all aspects.
2. Though it was post-covid-19 period the IQAC members along with all faculty initiated to accomplish the planned academic activities systematically through online and off line with the adequate infrastructure facilities.

Members Present

SN	IQAC Members	Designation	Role in IQAC
1.	Prof.Murali Sambasivan	Governing Body Member - Director	Member
2.	Dr.M Selvalakshmi - Principal	Chairperson-Principal	Member
3.	Dr. S.P. Denisia - Professor	IQAC Co-ordinator	Member
4.	Mr. J. Ramesh Kumar - Asst. Professor	Assistant Co-ordinator	Member
5.	Dr. M. Balaji	Chairperson – MBA	Member
6.	Dr.Gautam Sutar Associate Professor	Chairperson -Operations	Member
7.	Dr. N. Manjula -Associate Professor	Chairperson- Admissions	Member
8.	Dr. V. Senthil Associate Professor	Chairperson- IT	Member
9.	Dr. G.S Nalini	Finance	Member
10.	Dr. P. Sivapragasam Assistant Professor	HR	Member
11.	Dr.B.Nataraj	Chairperson -MDP	Member
12.	Ms G. Sivasakthi	HR	Member
13.	Mr.R.Chidambarakumar - Manager	Finance & Admin	Member
14.	Mrs.P. Sasikala – Accounts officer	Administrative Staff	Member
15.	Mr. Agasia Prakash DN	Students Representative	Member
16.	Dr. L. Saraswathy	Local Society Representative	Member
17.	Mrs. Visalakshi Kalairaj	Alumni Representative	Member
18.	Mr. A. Sivaprakash	Industrialist/ Employer / Stakeholder	Member
	External Members		
1.	Dr. Mathiyazhagan K	Faculty	
2	Prof. Arunkumar A	Faculty	



IQAC Co-ordinator


Principal & Chairperson

Principal
Thiagarajar School of Management
Madurai-625 005



Thiagarajar School of Management (Autonomous)
Internal Quality Assurance Cell (IQAC)
Minutes of IQAC Meeting held on
15.07.2022

Venue: MDP Room

Time: 03.00 PM

Agenda

1. Review and analyse the gaps in the IIQA (Institutional Information for Quality Assessment) submission and re-submit IIQA before July end.
2. Discuss on the SSR -II Cycle submission analysing the Criteria-wise inputs referring to Cycle-I suggestions and Academic Audit remarks before the approval of IIQA.
3. Form a Core Team for the preparation of SSR and systematically compile with the required data, documents/ responses and to prepare for DVV Process (Data Verification & Validation) as per the Criteria-wise inputs.

Discussion and resolutions

The Principal and the chairperson of IQAC Dr. M.Selvalakshmi welcomed all the members. The IQAC Co-ordinator Dr.S.P. Denisia read out the agenda to discuss about the various aspects of the agenda.

1. The members of IQAC, faculty, staff, and Core Team members discussed the submitted IIQA format and the gaps to be filled for re-submission of IIQA before 25th July.
2. Professor Balaji, Dean of MBA Programme introduced the Core Team members and initiated the discussion as per the Cycle -I Comments and Academic Audit Remarks of 2020-2021.
3. It was also discussed that the Core Team members will prepare SSR (Self Study Report) in 40 days followed by DVV process.

Discussion Highlights

1. All the members welcomed the suggestion to form a Core Team and initiate the filing of all NAAC records and to prepare for the II cycle of Accreditation (July 2022).
2. All the Core Team members agreed to prepare the volunteered Criteria and to collect all the documents systematically for SSR submission and DVV process.
3. Qualitative and Quantitative metrics were discussed and decided to ensure the maximum weightage as per each criterion.

The Core Committee members are as follows:

1. Dr.S.P.Denisia
2. Dr. Balaji M
3. Dr. Rameshkumar J
4. Dr. Mutharasi P
5. Dr. Prince R

All the members of IQAC interacted well and gave varied suggestions related to SSR Submission.

Action taken

Immediate Action was taken to commence the SSR data collection and compilation as formulated by IQAC - Core Team Members.

The meeting ended with the vote of thanks delivered by the IQAC coordinator Professor. S.P.Denisia.

Members Present

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1.	Prof.Murali Sambasivan	Governing Body Member - Director	Member
2.	Dr.M Selvalakshmi - Principal	Chairperson-Principal	Member
3.	Dr. S.P. Denisia - Professor	IQAC Co-ordinator	Member
4.	Mr. J. Ramesh Kumar - Asst. Professor	Assistant Co-ordinator	Member
5.	Dr. M. Balaji Associate Professor	Chairperson – MBA	Member
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9.	Dr. G.S Nalini Assistant Professor	Finance	Member
10.	Dr. P. Sivapragasam Assistant Professor	HR	Member
11.	Dr.B.Nataraj Assistant Professor	Chairperson -MDP	Member
12.	Ms G. Sivasakthi Assistant Professor	HR	Member
13.	Mr.R.Chidambarakumar - Manager	Finance & Admin	Member
14.	Mrs.P. Sasikala – Accounts officer	Administrative Staff	Member
15.	Mr. Agasia Prakash DN	Students Representative	Member
16.	Dr. L. Saraswathy	Local Society Representative	Member
17.	Mrs. Visalakshi Kalairaj	Alumni Representative	Member
18.	Mr. A. Sivaprakash	Industrialist/ Employer / Stakeholder	Member



IQAC Coordinator


Principal & Chairperson

Principal
Thiagarajar School of Management
Madurai-625 005

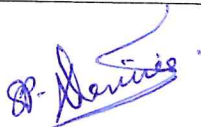
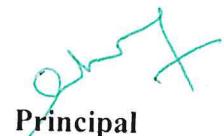
13.07.2021

COMPOSITION OF IQAC

The composition of IQAC in Thiagarajar School of Management for the year 2021 -2022

Members

SN	IQAC Members	Designation	Role in IQAC
19.	Prof.Murali Sambasivan	Governing Body Member - Director	Member
20.	Dr.M Selvalakshmi - Principal	Chairperson-Principal	Member
21.	Dr. S.P. Denisia - Professor	IQAC Co-ordinator	Member
22.	Mr. J. Ramesh Kumar - Asst. Professor	Assistant Co-ordinator	Member
23.	Dr. M. Balaji Associate Professor	Chairperson – MBA	Member
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35.	Mrs. Visalakshi Kalairaj	Alumni Representative	Member
36.	Mr. A. Sivaprakash	Industrialist/ Employer / Stakeholder	Member

Principal

Principal
Thiagarajar School of Management
Madurai-625 005



**Internal Quality Assurance Cell (IQAC)
Minutes of IQAC Meeting held on 18.03.2022 at MDP Hall**

Venue: MDP Room

Time: 03.30 PM

Agenda

1. Submission of AQAR report.
2. Orientation programme Ph.D. Scholars
3. Submission of IIQA for NAAC - Cycle 2 in July 2022.
4. Career Carve - Placement Training.
5. Blood Donation Camp in collaboration with "SHE Trust".
6. Orient and prepare the candidates providing tips for the Ph.D. entrance exam of Alagappa University.
7. EBSCO training
8. TSM recreation trip for faculty and staff with their family.

Discussion and resolutions

The Chairperson and the Principal Dr.M.Selvalakshmi welcomed the gathering. The IQAC co-ordinator read out the agenda of the meeting. The Assistant Co-ordinator Prof. Rameshkumar initiated the vital points of the agenda one after the other to discuss and take up the resolutions based on them. The members of IQAC, faculty and staff discussed about the various aspects of the agenda points.

1. IQAC members and other faculty members discussed by reviewing the overall comments given by NAAC and the various facts to be added for the resubmission of AQAR before March 30th 2022.
2. The IQAC members and other members discussed about the Cycle 2 Accreditation of NAAC and decided to submit IIQA in July first week of 2022, before the expiry date and after receiving the approval of IIQA from NAAC within 45 days we have to submit the SSR.
3. The members decided to organise the Career Carve Placement training for the MBA Students for two days on 01.04.2022 and 2.04.2022.

4. The members decided to organise a Blood Donation Camp on 03.04.2022 at Examination Hall of TSM in collaboration with She welfare Trust under the guidance of Dr. P.Sivapragasam.
5. The IQAC members and other faculty decided to provide tips and hints for the aspiring students to prepare themselves for the Ph.D entrance Exam of Alagappa University. Ms Pragha and Prof. G.Sivasakthi were suggested to act as resource persons on 13.04.2022 through online.
6. The members welcomed the initiatives taken by Prof. Sridhar, the librarian to train the faculty and students to install (<https://onelink.to/ebsco>) the redesigned EBSCO Mobile App, explaining the App based access to utilise the data base on 26.04.2022.
7. The members discussed and gave their views regarding the MBA Summer Internship (SIP) Project. All gave suggestions regarding when the students have to start and end the project, the allocation of the faculty as guides.
8. The IQAC members, other faculty members decided to organise the Faculty and Staff Recreation trips at the end of May, 2022 and discussed the possible places of visit for 2-3 days.

Action Taken

1. The IQAC members, faculty and staff were informed to initiate more action-oriented activities as per the agenda discussed in the IQAC meeting in order to ensure quality in all aspects.
2. The IQAC members along with all faculty assured to accomplish the planned academic activities systematically with the adequate infrastructure facilities within the prescribed time.
3. The resolutions taken in the previous IQAC meeting were mostly carried out as discussed.

Members Present

SN	IQAC Members	Designation	Role in IQAC
1.	Prof.Murali Sambasivan	Governing Body Member - Director	Member
2.	Dr.M Selvalakshmi - Principal	Chairperson-Principal	Member
3.	Dr. S.P. Denisia - Professor	IQAC Co-ordinator	Member
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IQAC Co- ordinator



Principal & Chairperson

Principal

**Thiagarajar School of Management
Madurai-625 005**



Internal Quality Assurance Cell (IQAC)
Minutes of IQAC Meeting held on 20.01.2022 at MDP Hall

Venue: MDP Room

Time: 03.00 PM

Agenda

1. Changes to be brought in SIP viva.
2. MOU between UM-D and TSM, MoU with Universiti Teknologi Brunei (UTB).
3. Providing the Dean's list for the outstanding students in each trimester.
4. Conducting Viva-voce for II MBA, V -Trimester students.
5. Academic staff contribution guidelines, the evaluation and assessment of the quality of academic staff in teaching.
6. Organise RDIP (Rural Development Immersion program) for II MBA Students.
7. Conduct of V Trimester end- exam and starting of V Trimester classes in physical mode.
8. An exclusive inhouse Placement preparatory Session for the unplaced students.
9. Inauguration of Management Development Program for Loyal Textiles Ltd.
10. Bureau Veritas ISO surveillance Audit.
11. Organise International Women's Day Celebration-2022.
12. Budget planning of IT requirements for the year 2022-2023.
13. ICSSR Minor Project

Discussion and Resolutions

The Chairperson and the Principal Dr.M.Selvalakshmi welcomed the gathering. The IQAC co-ordinator read out the agenda of the meeting. The Assistant Co-ordinator Prof. Rameshkumar initiated the vital points of the agenda one after the other to discuss and take up the resolutions based on them. The members of IQAC, faculty and staff discussed about the various aspects of the agenda points.

1. All the members decided to bring about changes in the Viva of SIP due to some constraints (Covid-19) and to implement it soon.
2. The IQAC members and all faculty decided to conduct YUKTI 2022 through online and the team to plan, select the volunteers and conduct the final rounds in TSM campus

- under the co-ordination of Dr. J. Rameshkumar (due to covid-19 if the conditions are favourable).
3. The members and faculty decided to functionalise the MoU's with foreign Universities like MOU between UM-D on 21.03.2022 and TSM and MoU with Universiti Teknologi Brunei (UTB) on 23.03.2022 and with other Industries I
 4. IQAC members with other faculty members discussed the possibilities of conducting Convocation for MBA 2020 and 2021 batches at the earliest.
 5. The IQAC members initiated to strengthen and support the students' academic outstanding performance and to issue a certificate from the Dean's list as a reinforcement to their learning after every end semester.
 6. It was decided by all members to conduct the Viva-voce for the V-Trimester-II-year MBA students on 24.01.2022 and 25.01.2022 and all agreed to it.
 7. All the IQAC members and the faculty discussed the responsibilities of full-time academic members and how the teaching faculty have to engage themselves in a variety of academic, administrative and institution-building activities in addition to the minimum teaching load. IQAC members welcomed policies formulated for the sustenance and maintenance of quality as per NAAC guidelines by introducing a credit - point based performance of 300 credit points in a year, of which a minimum of 100 points in teaching.
 8. IQAC with all the faculty members discussed when to start the RDIP Program for the II MBA students in collaboration with DHAN Academy, Mellakal from 18.02.2022 to 24.02.2022.
 9. IQAC members discussed along with COE to conduct the V Trimester end exam online and to start the VI Trimester classed from 7th February, 2022 in Physical mode. It was decided to instruct the students to bring an RT-PCR report with negative results taken in 48 hours before their time of arrival and with their parent's consent letter in the prescribed format of TSM.
 10. The IQAC members with the Placement faculty members discussed and planned to provide exclusively in-house Placement Training to prepare the unplaced students of II – MBA. Suggestions were given to provide 3 different modules (CV revamping Q&A session, Mock GD & Mock PI).
 11. It was decided by all the members in the IQAC meeting to inaugurate the Management Development Program - Loyal Textile Mills Ltd. On 18.02.2022, entitled "Interpersonal Growth through communication, at TSM.

12. The members decided to conduct the Bureau Veritas ISO surveillance Audit on 01.03.2022 and discussed the essential documents to be kept ready as per QSPs
13. The IQAC members, faculty, and CCM team discussed the YUKTI events to be conducted on 25th and 26th February 2022 and to extend the Intra-collegiate events in March through the program Sayanora.
14. All the members discussed celebrating on 8th March with more events for teaching faculty and staff on 8th March 2022.
15. IQAC members and other members discussed and planned the budget to enhance the IT facilities and requirements. It was suggested to subscribe Scopus database and revamp the IT infrastructure (systems and accessories in the classrooms).
16. It was decided to encourage the faculty to apply for more minor projects to more funding agencies enhance research. All the members appreciated Dr. J .Ramesh Kumar ,the Principal Investigator, and Co-investigators: Dr. N. Manjula and Dr. P. Sivapragasam for receiving a grant of 3.5 lakhs from ICSSR.
17. IQAC members and other faculty members discussed by reviewing the overall comments given by NAAC and the various facts to be added for the resubmission of AQAR before March 30th. 2022.
18. It was decided to conduct an Orientation programme on 28.03.2022 for TSM Ph.D. Scholars and invite Prof.Nachiappan Subramanian, University of Sussex, UK to deliver the Keynote address, as well as to organize more guest lectures to orient them in research and publications.
19. The IQAC members and other members discussed about the second cycle Accreditation of NAAC and decided to submit IIQA in July first week of 2022, before the expiry date and after receiving the approval of IIQA from NAAC within 45 days we have to submit the SSR.
20. The members decided to organise the Career Carve Placement training for the MBA Students for two days on 01.04.2022 and 2.04.2022.
21. The members decided to organise a Blood Donation Camp on 03.04.2022 at the Examination Hall of TSM in collaboration with She welfare Trust under the guidance of Dr. P. Sivapragasam.
22. The IQAC members and other faculty decided to provide tips and hints for the aspiring students to prepare themselves for the Ph.D entrance Exam of Alagappa University.Ms Pragha and Prof.Sivasakthi were suggested to act as resource persons on 13.04.2022 through online.

23. The members welcomed the initiatives taken by Prof.Sridhar, the librarian to train the faculty and students to install (<https://onelink.to/ebsco>) the redesigned EBSCO Mobile App, explaining the App based access to utilize the data base on 26.04.2022.
24. The IQAC members, other faculty members decided to organise the Faculty and Staff Recreation trips at the end of May, 2022 and discussed the possible places of visit for 2-3 days.

The Assistant Co-ordinator Dr. J. Rameshkumar read out the resolutions of the meeting and the meeting ended with the vote of thanks delivered by Prof. Denisia SP, the IQAC Co-ordinator

Action Taken

1. The IQAC members, faculty and staff were informed to initiate more action-oriented activities as per the agenda discussed in the IQAC meeting in order to ensure quality in all aspects.
2. The IQAC members along with all faculty assured to accomplish the planned academic activities systematically with the adequate infrastructure facilities within the prescribed time.
3. The resolutions taken in previous IQAC meeting were mostly carried out as discussed.

Members Present

SN	IQAC Members	Designation	Role in IQAC
1.	Prof.Murali Sambasivan	Governing Body Member - Director	Member
2.	Dr.M Selvalakshmi - Principal	Chairperson-Principal	Member
3.	Dr. S.P. Denisia - Professor	IQAC Co-ordinator	Member
4.	Mr. J. Ramesh Kumar - Asst. Professor	Assistant Co-ordinator	Member
5.	Dr. M. Balaji Associate Professor	Chairperson – MBA	Member
6.	Dr.Gautam Sutar Associate Professor	Chairperson -Operations	Member
7.	Dr. N. Manjula -Associate Professor	Chairperson- Admissions	Member
8.	Dr. V. Senthil Associate Professor	Chairperson- IT	Member
9.	Dr. G.S Nalini Assistant Professor	Finance	Member
10.	Dr. P. Sivapragasam Assistant Professor	HR	Member
11.	Dr.B.Nataraj Assistant Professor	Chairperson -MDP	Member
12.	Ms G. Sivasakthi Assistant Professor	HR	Member
13.	Mr.R.Chidambarakumar - Manager	Finance & Admin	Member
14.	Mrs.P. Sasikala – Accounts officer	Administrative Staff	Member
15.	Mr. Agasia Prakash DN	Students Representative	Member
16.	Dr. L. Saraswathy	Local Society Representative	Member
17.	Mrs. Visalakshi Kalairaj	Alumni Representative	Member
18.	Mr. A. Sivaprakash	Industrialist/ Employer / Stakeholder	Member

IQAC Co- ordinator

Principal & Chairperson

Principal
Thiagarajar School of Management
Madurai-625 005



Thiagarajar School of Management (Autonomous)
Internal Quality Assurance Cell (IQAC)
Minutes of IQAC Meeting held on
20.09.2021 at MDP Hall

Venue: MDP Room

Time: 04.00 PM

Agenda

1. Design and Delivery of Management Development programs for Loyal Textile Employees and enhance MDP programs in TSM.
2. Examination Reforms related to Course Objectives, Programme Outcomes and Outcome based Education.
3. SPIC Career Women Program at SPIC Training Centre, Tuticorin.
4. External Peer team Academic Audit by Experts from other Colleges/Universities
5. Vaccination status.
6. Installation of a Biometric device in the main gate.
7. Prepare a course-wise HBR case Matrix.
8. Industry Deep Dive programme for the II-year students.
9. Extension / co-curricular activities and formation of students committee members
10. NTA UGC NET/JRF - Orientation Program.
11. SPIC - Career Development Women program
12. Fourth remembrance anniversary of CMD Sri Manikam Ramaswami
13. Appointment of Nurse for the College Health Centre.
14. A day-long training to the Communication trainers.
15. CCM team for conducting YUKTI 2022.
16. Starting the Post Graduate Diploma in Data Science and Business Analytics Programme.
17. IQAC- External Academic Audit for the year **2020-2021**.
18. Industry Immersion (Deep-dive) Programme

Discussion and resolutions

The Chairperson and the Principal Dr. M.Selvalakshmi welcomed the gathering. The IQAC co-ordinator read out the agenda for the forthcoming year 2021-2022. The Assistant Co-ordinator Dr. J.Rameshkumar initiated the vital points of the agenda one after the other to discuss and take up the resolutions based on them. The members of IQAC, faculty and staff discussed about the various aspects of the action plan for the academic year 2021 -2022.

1. The IQAC Members and the other members along with Prof. Nataraj discussed how to bring linkages with Loyal Textiles (TSM- Loyal Textiles MDP Proposal V3) and enhance the consultancy services. It was decided to the conduct of training programme for employees of Loyal Textiles in the month of September or October.
2. The IQAC members along with other faculty discussed how to bring the reforms in the examination system as per the guidelines of Outcome Based Education. Prof. Mutharasi and Prof Goutham Sutar initiated the discussion. It was decided to have a session on “Blooms Taxonomy” by the Director Prof.Murali Sambasivan and Question Paper Pattern for the year 2021- 2022 by Dr.Mutharasi P on 13.09.2021.
3. To extend collaboration and consultancy services a discussion was held with the faculty members to serve as resource persons in the SPIC Career Women Program on 15.09.2021.
4. The IQAC co-orinator initiated to discuss on the External Academic audit inviting experts from other Colleges /Universities for the year 2021. Suggestions were given by the faculty members referring to the experienced experts in NAAC.
5. The IQAC members, the faculty along with the Librarian Prof. Sridhar discussed how all could utilise e journals along with their direct URL links. The discussion was carried out to know how the new users should register their profile to use the OAN and that shared access via a single username.
6. It was decided to ensure 100% vaccination of second doze within few weeks and to provide on-duty leave for all and to relax the protocol in the selected activities.
7. It was decided to install a Bio-metric device near the main gate to avoid physical and signed gate passes for 4 hours of temporary outings under certain conditions.
8. All the faculty members along with IQAC members discussed how well case studies may be integrated in the teaching and learning process to ensure quality in teaching and not to circulate email/ pdf versions of HBR cases and to provide enough time for the preparation of the printed case copies.
9. IQAC members in order to sustain quality as per the Vision and Mission of TSM and to enhance the employability skills, leadership skills and Professional values among the students, it was discussed to organise Industry Deep dive programme for the II-year students. It was suggested to conduct the programme through Shri. Venkatramanan Krishnamurthy, PGDM(IIM-Calcutta), CEO of Epiphyte Solutions.

10. It was decided to invite esteemed professors for the TSM Alumni Interaction on 24.09.2021 especially Mr. **Karthikeyan Ramachandran**, Lead Solutions Architect, Pegasystems, Cambridge, USA & Mr. **Ramakrishnan Viswanathan**, Managing Director & MENA FS Technology Leader, Protiviti Middle East Member Firm, Dubai.

All the members suggested to organise more alumni guests.

11. IQAC and Faculty members suggested to initiate student's involvement in all the clubs and committees of TSM Students for the batch 2021-2023.

12. All the members decided to bring about changes in the Viva of SIP due to some constraints and to implement it soon.

13. From IQAC Cell Dr. J.Rameshkumar took up the initiative to sustain quality by organising NTA UGC NET/JRF - Orientation Program on 28.09.2021&29.09.2021 and it was decided to invite Dr. Mathivanan Periyasamy to deliver on the theme "Strategies to clear NTA UGC NET/JRF".

14. IQAC along with all the members contributed to plan the sessions at SPIC – MDP Career Development Women Programme on 15.09.2021, 02.11.2021& 16-11-2021.

15. All members decided to conduct a floral tribute on 2nd October 2021 in front of the Main Building Statue.

16. All the members were welcomed to appoint Mrs. R. Anushiya as - Nurse and suggested to be available in campus from 11 AM to 7 PM.

17. The IQAC members along with other faculty decided to invite Prof. Mathukutty Monipally, former Professor at IIMA to organise a day-long training for the Professors in Communication especially in designing the training module, preferably during the second week of November.

18. The IQAC members and all faculty decided to conduct YUKTI 2022 through online and the team to plan and conduct the final rounds in TSM campus under the co-ordination of Dr. J. Rameshkumar (due to covid-19 if the conditions are favourable).

19. The IQAC and all other members discussed and came to a conclusion to start the Post Graduate Diploma in Data Science and Business Analytics Programme, (a one-year programme and to get approval from Madurai Kamaraj University) during the academic year 2021-2022.

20. The AQAC members and other members decided to conduct the External Academic Audit for the year 2020-2021 and discussed to invite Prof. R. Jeyakodeeswari from Lady Doak College and Prof. Samuel Joseph from Karunya University on 26.11.202, as per their convenience.

21. IQAC members discussed with the faculty to schedule the Industry Immersion Programme from 1 December 2021 to 11 December 2021 to enhance learning and placement prospects before the end- term exams (MBA) of I Trimester.
22. All the faculty appreciated Prof. V. Senthil for receiving a grant of Rs.75000/-from ICSSR and shared their views in organising an International Seminar on “Trends and Innovations for Sustainable Tourism” from 23.02.2022 to 24.02.2022.

The Assistant Co-ordinator Dr. J. Rameshkumar read out the resolutions of the meeting and the meeting ended with the vote of thanks delivered by Prof. Denisia SP, the IQAC Co-ordinator

Action to be taken

1. The IQAC members, faculty, and staff were informed to initiate more action-oriented activities as per the agenda discussed in the IQAC meeting in order to ensure quality in all aspects.
2. The IQAC members along with all faculty assured to accomplish the planned academic activities systematically with adequate infrastructure facilities within the prescribed time.
3. The resolutions taken in the previous IQAC meeting were mostly carried out as discussed.

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IQAC Co- ordinator



Principal & Chairperson

Principal
Thiagarajar School of Management
Madurai-625 005



THIAGARAJAR SCHOOL OF MANAGEMENT
THIRUPPARANKUNDRAM, MADURAI -625005
INTERNAL QUALITY ASSURANCE CELL (IQAC)

6.5.3 Quality Assurance Initiatives of the Institution: Collaborative Quality Initiatives with other Institutions

SN	Year	Quality Audit	Date	Collaborative Institutions/Agencies
1	2017-2018	ISO -External Audit	12.05.2017	Bureau Veritas
	2017 -2018	ISO- Internal Audit	30.01.2018	Thiagarajar College of Preceptors, Madurai
2	2018-2019	ISO -External Audit	27.12.2018	Bureau Veritas
	2018-2019	ISO -Internal Academic Audit	01.01.2018	Thiagarajar College of Preceptors
3	2019-2020	ISO -External Audit	09.10.2020 & 10.10.2020	Bureau Veritas
	2019-2020	ISO-Internal Audit	24.07.2019	Thiagarajar College of Preceptors
	2019-2020	External Peer Team Academic Audit	-	1. Thiagarajar College of Preceptors, Madurai 2. Madurai Kamaraj University, Madurai
4	2020-2021	ISO -External Audit	27.01.2021	Bureau Veritas
	2020-2021	ISO- Internal Audit	22.07.2020	Thiagarajar College of Preceptors, Madurai.
	2020-2021	External Peer Team Academic Audit	26.11.2021	1. Lady Doak College, Madurai 2. Karunya Institute of Technology, Coimbatore.
5	2021-2022	ISO -External Audit	15.02.2022	Bureau Veritas
	2021- 2022	ISO- Internal Audit	10.06.2021 & 11.06.2021	Thiagarajar College of Preceptors, Madurai.
	2021-2022	External Peer Team Academic Audit	25.08.2022 & 26.08.2022 03.09.2022	1. Galgotias College of Engineering and Technology. 2. Karunya Institute of Technology, Coimbatore.

IQAC Co-ordinator

IQAC - Chairperson-Principal

Principal
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