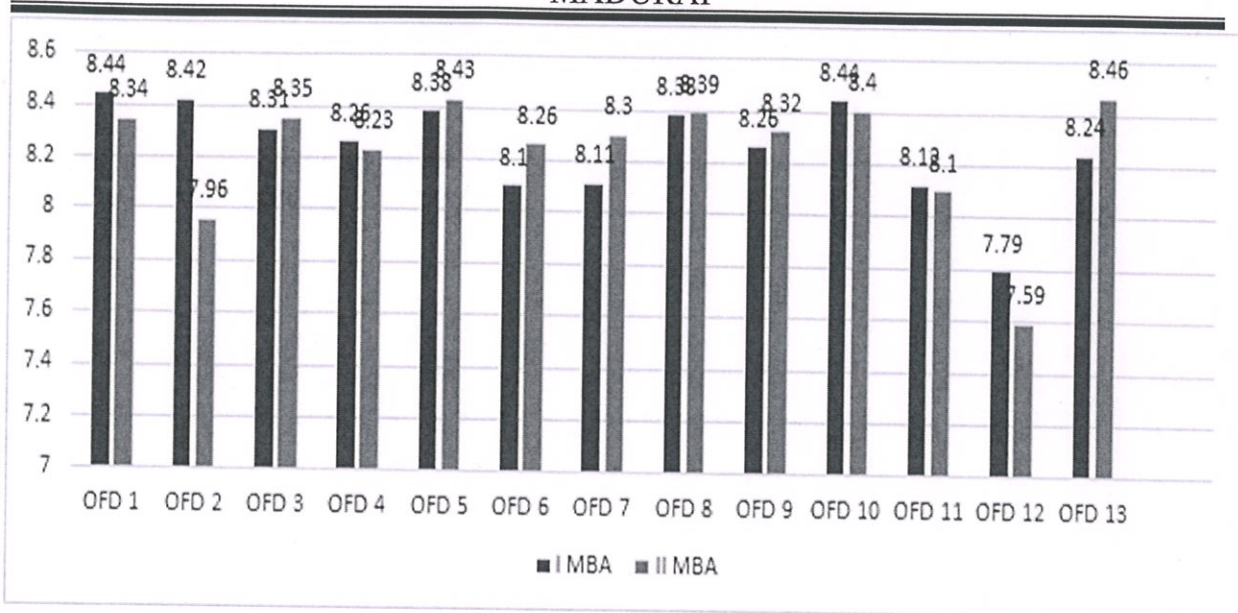


FEEDBACK OF THE STUDENTS -Parameters			
1	The overall structure, programme design and course content met my expectations		
2	The course materials, books etc. were relevant and adequate		
3	Faculty demonstrated high level of enthusiasm in teaching		
4	Faculty were generally alive to learning difficulties of students		
5	Faculty-student interactions were friendly and enjoyable		
6	Feedback/clarifications on my performance were available to my satisfaction		
7	The class-room infrastructure (boards/IT/LCD system) was adequate		
8	The IT infrastructure available met my needs.		
9	The library resources and services were adequate		
10	The hostel facilities were of acceptable standard.		
11	Industry/plant visits were adequate and well-planned		
12	On the whole I am highly satisfied with the TSM programme I have undergone.		
13	I would strongly recommend the programme to other aspirants		

Sample Students Feedback

2018-2019

2018-19	OFD 1	OFD 2	OFD 3	OFD 4	OFD 5	OFD 6	OF D 7	OF D 8	OF D 9	OF D 10	OF D 11	OF D 12	OF D 13
I MBA	8.44	8.42	8.31	8.26	8.38	8.1	8.11	8.38	8.26	8.44	8.12	7.79	8.24
II MBA	8.34	7.96	8.35	8.23	8.43	8.26	8.3	8.39	8.3	8.4	8.1	7.59	8.46
Average	8.39	8.19	8.33	8.245	8.405	8.18	8.205	8.385	8.29	8.42	8.11	7.69	8.35



Action

Findings	Action Taken
1. The feedback from the participants improved	
2. The satisfaction on the overall programme has dipped	More mentor meetings are to be scheduled to understand the perceived challenges in pursuing the course.
	The course materials/books for the elective courses in the II year are to be made available for ready reference
3. Action taken to improve hostel facilities reflected in the form of improvement in satisfaction scores	

M. Balaji
Dean, MBA

Dr. M. Balaji, M.E, MBA., Ph.D.,
Dean-MBA
THIAGARAJAR SCHOOL OF MANAGEMENT
Madurai 625 005